MIMECAST PROTECTS YOUR EMAILS

When you receive emails on your UCT email address, they undergo strict security checks to combat spam. Mimecast, an email management tool, assists by flagging suspicious emails. You have control over what happens next for emails in the **On Hold queue**.

Here's what you can do:

- **Release:** Allows delivery to the mailbox without allowing future messages from the same sender.
- **Block:** Rejects the message and blocks future emails from the sender.
- **Permit:** Delivers the message and allows future emails from the sender.

Visit <u>https://icts.uct.ac.za/services-email-uct/mimecast</u> for more information.

